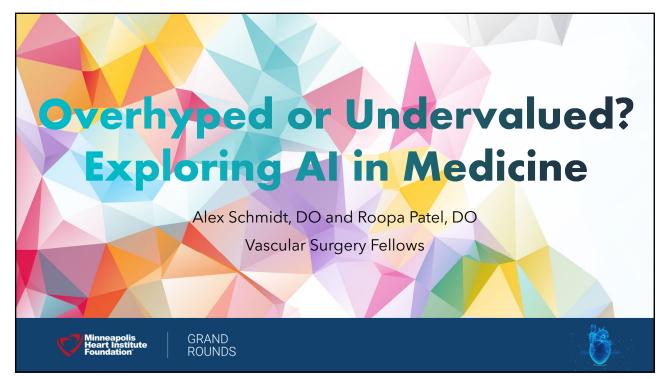
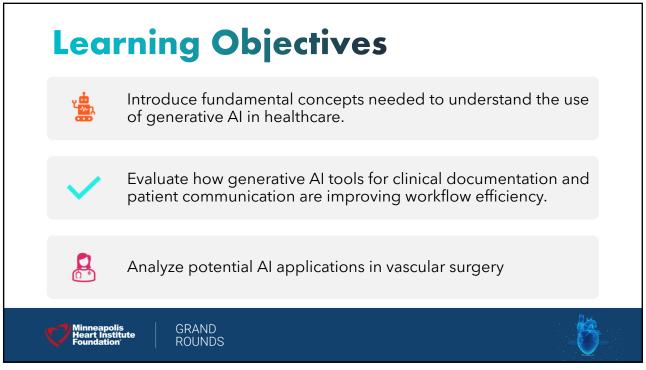
MHIF Cardiovascular Grand Rounds May 5, 2025

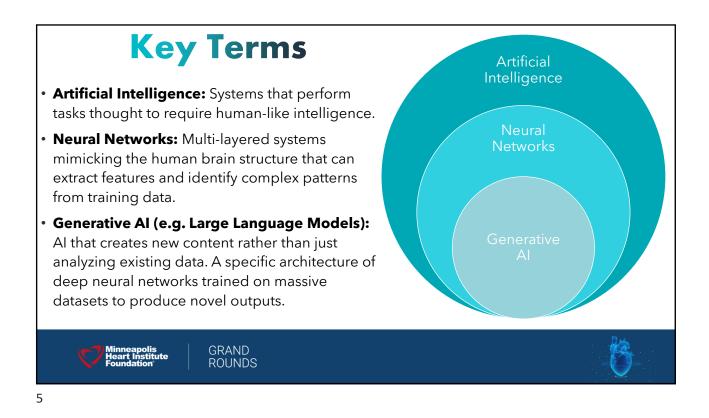


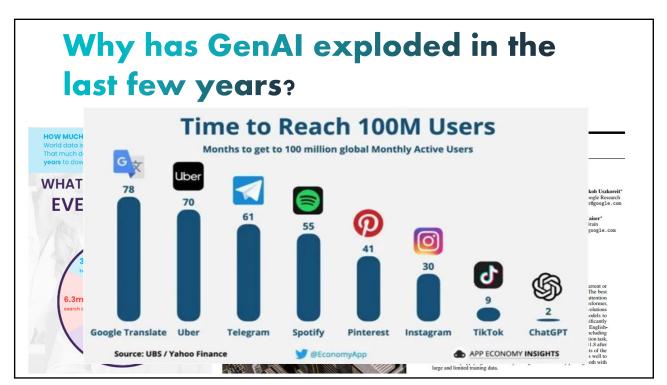


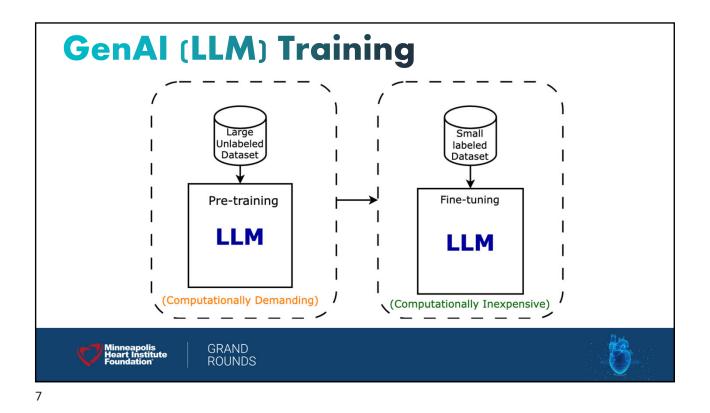


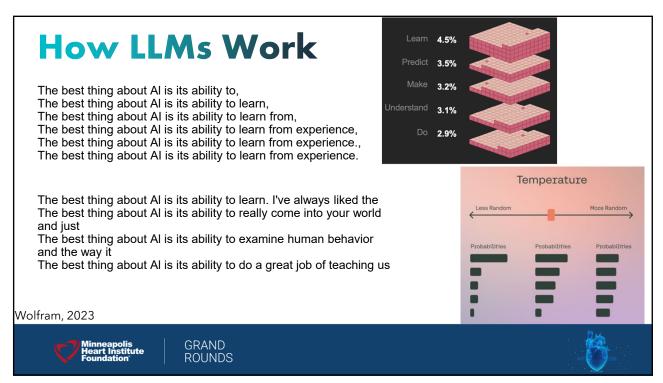


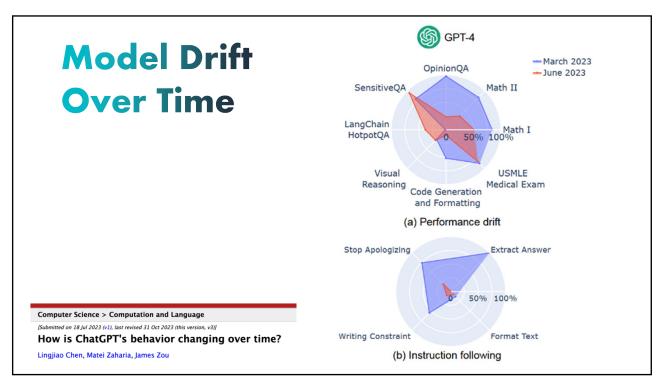


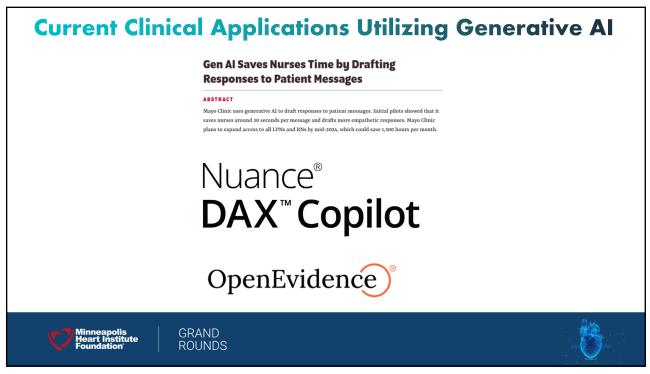














Original Investigation | Health Informatics

Artificial Intelligence-Generated Draft Replies to Patient Inbox Messages

Patricia Garcia, MD; Stephen P. Ma, MD, PhD; Shreya Shah, MD; Margaret Smith, MBA; Yejin Jeong, BA; Anna Devon-Sand, MPH; Ming Tai-Seale, PhD, MPH; Kevin Takazawa, BBA; Danyelle Clutter, MBA; Kyle Vogt, BA; Carlene Lugtu, MCiM; Matthew Rojo, MS; Steven Lin, MD; Tait Shanafelt, MD; Michael A. Pfeffer, MD; Christopher Sharp, MD

Population: 162 clinicians (141 physicians/APPs, 14 nurses, 8 pharmacists) from Primary Care and Gastroenterology/Hepatology

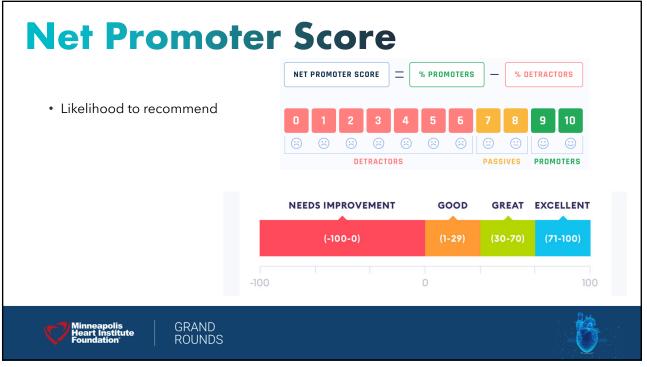
Intervention: Implementation of GPT-4 LLM to draft replies to patient portal messages

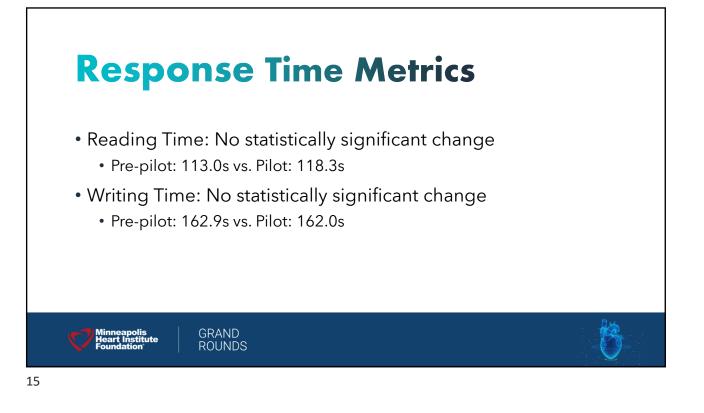
Comparison: Pre-implementation (35 days) vs. Post-implementation (35 days) **Primary Outcome:** Al-generated draft reply utilization rate

Secondary Outcomes: Changes in time measures (reply, read, write times), clinician task load and work exhaustion scores, perceptions of utility/quality/time-saving, net promoter score

olis GRAND titute ROUNDS

Pre-Measurement Survey	Post-Measurement Survey
Physician Task Load Derivative Index	Physician Task Load Derivative Index
 Please reflect on a day that you responded to patient messages in the last 1-2 weeks that is representative of a typical current day responding to patient messages, and move the sliders to indicate your response (Very Low, Low, Medium, High, Very High; 0-100 continuous): How mentally demanding was the task of responding to patient messages? How hurried or rushed was the pace of responding to patient messages? How hard did you have to work to achiev your level of performance responding to patient messages? How physically demanding was the task of responding to patient messages? 	to patient messages using the Al-generated draft replies tool, and move the sliders to indicate your response (Very Low, Low, Medium, High, Very High; 0-100 continuous): • How mentally demanding was the task of responding to patient messages? • How hurried or rushed was the pace of
Burnout and Emotional Exhaustion Score	Burnout and Emotional Exhaustion Score
To what degree have you experienced the following? (0-4; Not at all, Very Little, Moderately, A Lot, Extremely) During the past two weeks, I have felt • A sense of dread when I think about work I have to do. • Physically exhausted at work.	A Lot, Extremely) During the past two weeks, I have felt
 Lacking in enthusiasm at work. Emotionally exhausted at work. 	 Lacking in enthusiasm at work. Emotionally exhausted at work.



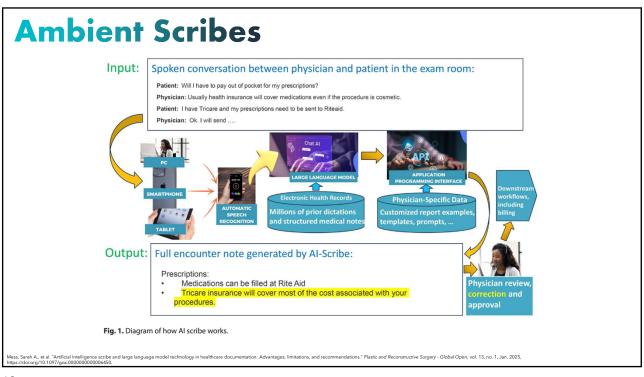


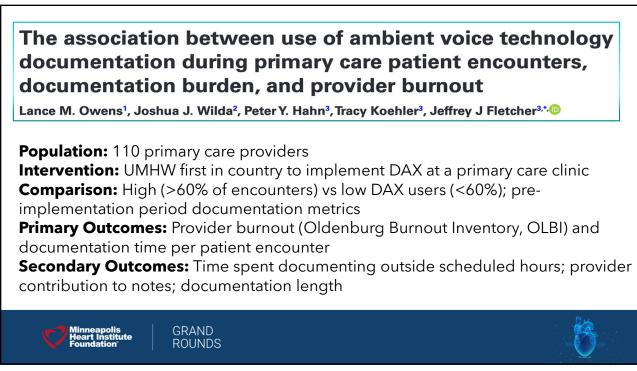
	Mean (SD)			
Specialty and role	Reply action count	Reply action count with draft available	Draft used count	Draft utilization rate
Overall	79.3 (95.5)	59.4 (72.6)	8.6 (16.9)	0.203 (0.268)
able 4. Presurvey and Postsurvey Re				
able 4. Presurvey and Postsurvey Re	esults Score, mea	an (SD)		No. of
Table 4. Presurvey and Postsurvey Resource Variable		an (SD) Postsurve	y Pva	No. of
	Score, mea		y P va	
Variable	Score, mea	Postsurve	,	ilue responses
Variable Physician task load score derivative ^a	Score, mea	Postsurve	,	ilue responses

	Score, mean (S		No. of		
Variable	Presurvey	Postsurvey	P value	responses	
Net promoter score ^e					
Overall	NA	10	NA	73	
Primary care	NA	17	NA	42	
Physician and APP	NA	13	NA	30	
Nurse	NA	-60	NA	5	
Clinical pharmacist	NA	71	NA	7	
Gastroenterology and hepatology	NA	0	NA	31	
Physician and APP	NA	-19	NA	21	
Nurse	NA	50	NA	10	

passives (score 7-8), and detractors (score 0-6) and then subtracting the percentage of detractors from the percentage of promoters. The net promoter score ranges from -100 to 100, with higher scores indicating higher levels of satisfaction.²⁰







Characteristic	Valu e
Years in practice (mean ± SD)	13.8
Full time equivalent (%)	71%
IT DAX™ use (% of visits)	
- 0-20%	49%
- 21%-40%	11%
- 41%-60%	12%
- 61%-80%	15%
- >80% of encounters	13%
Provider Type	
- MD, DO (IM, Family)	50%
- APP	50%

Oldenburg Burnout Inventory scores (mean ± SD)	
- OLBI-D Disengagement score [range 8-32]	17.9 ± 3.6
- OLBI- E Exhaustion score [range 8-32]	19.7 ± 4.1
- Full burnout inventory score [range 16-64]	37.6 ± 7

		strongly agree	agree	disagree	strongly disagree
1.	I always find new and interest- ing aspects in my work (D)	1	2	3	4
2.	There are days when I feel tired before I arrive at work (E.R.)	1	2	3	4
З.	It happens more and more often that I talk about my work in a negative way (D.R)	1	2	3	4
4.	After work, I tend to need more time than in the past in order to relax and feel better (E.R)	1	2	3	4
5.	I can tolerate the pressure of my work very well (E)	1	2	3	4
6.	Lately, I tend to think less at work and do my job almost mechanically (D.R)	1	2	3	4

Measure		Low DAX™ use	Difference (95% CI)
OLBI-D	16.3 (4.2)	18.4 (3.2)	-2.1 (-3.8 to -0.5)
OLBI-E	19.0 (5.5)	20.0 (3.4)	-1.0 (-2.9 to 0.9)
OLBI-T	35.4 (9.2)	38.4 (5.8)	-3.1 (-6.3 to 0.8)
Measure	Pre-DAX	POST-DAX	Difference
			Difference 56.0 (-0.2 to 12.2)
Average patient visits per provider		6 287.6	
Average patient visits per provider Scheduled workdays per month Average documentation time per	293.6	6 287.6	56.0 (-0.2 to 12.2)
Average patient visits per provider Scheduled workdavs per month Average documentation time per note Time documenting outside scheduled hours	293.6	287.6 22 3	56.0 (-0.2 to 12.2) 3-0 1 (-0 4 to 0.23)
Average patient visits per provider Scheduled workdays per month Average documentation time per note Time documenting outside	293.6	287.6 22 3	56.0 (-0.2 to 12.2) 3-0 1 (-0 4 to 0 23) -1.8 min (-2.2 to -1.4), 29%



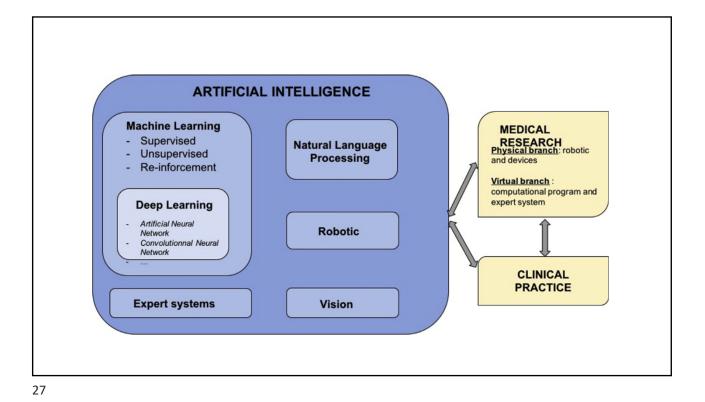
OpenEvidence	✓ New Question
Should a 73-year-old male with a 5.7 cm AAA undergo operative repair?	
Did you know you can Did you know you can Did you know you can OpenEvidence Write Home Care Instructions Write aftercare instructions for a patient recovering from a minor ankle sprain. Include guidance on rest, ice, compression, and elevation (RICE), the importance of avoiding strenuous activities, and when to follow up if symptoms don't improve.	
Ask a follow-up question	\uparrow



Why Vascular Surgery is Ideal for Al Integration

- **Image-Rich Specialty:** The endovascular revolution has transformed vascular surgery into a technology-driven field with abundant imaging data perfect for ML-based analysis
- **Objective Disease Definitions:** Conditions like AAA and PAD have precise diagnostic criteria (≥3 cm, ABI <0.9), enabling automated diagnosis with minimal human input
- **High-Stakes Outcomes:** Procedures on complex patients with multiple comorbidities benefit from AI's ability to analyze past cases and predict surgical outcomes

Fischer et al, 2023



 Supervised **Machine** • Uses set of labeled data, independent and dependent variables are known Learning Algorithm learns how to map input to the • corresponding outcomes- knows outcomes tried to link with known characteristics Unsupervised **MACHINE LEARNING** • Explores patterns in independent variables without prior knowledge of outcomes • Can uncover unknown relationships Reinforcement • Algorithm makes decisions and performs task which are couple with rewards or penalties Learns patterns with trial and error to train SUPERVISED UNSUPERVISED REINFORCEMENT TASK DRIVEN DATA DRIVEN LEARN the algorithm GRAND ROUNDS

